

The Use of an Internet Based Learning Management System in a Multi-Site Laboratory

Presented at NEMC 2012

August 7, 2012

Bruce Warden

Pace Analytical Services, Inc.

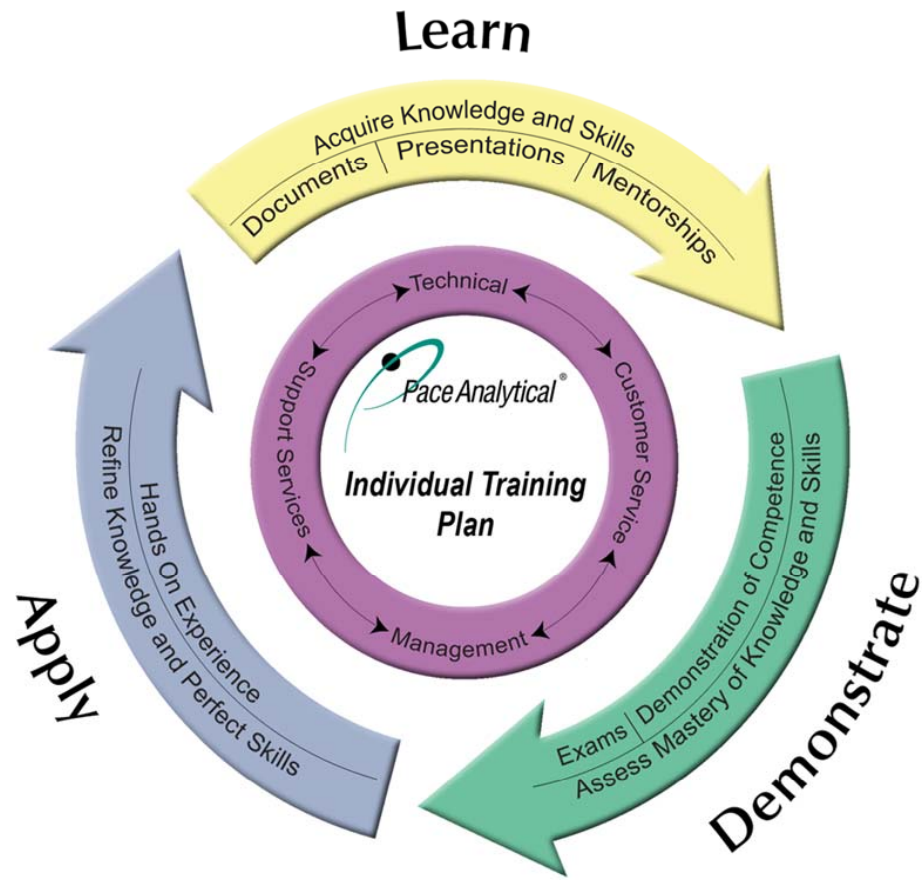
Pace Analytical Services, Inc. has developed a company-wide Training Program



Pace Yourself



Personal Continuous Development Plan Pace Yourself™



The Challenge



To provide an **effective and consistent** training program across all businesses, all disciplines, and all locations and to **make this training readily available to all employees within the company.**

Wide Range of Jobs Needed

Different Skills and Knowledge Needed

- Lab Analysts and Technicians for Inorganics, Organics, Specialty Testing
- Field services analysts and technicians
- Sample management technicians



Problem



How do you deliver effective and consistent training to employees with a wide range of jobs and job functions?

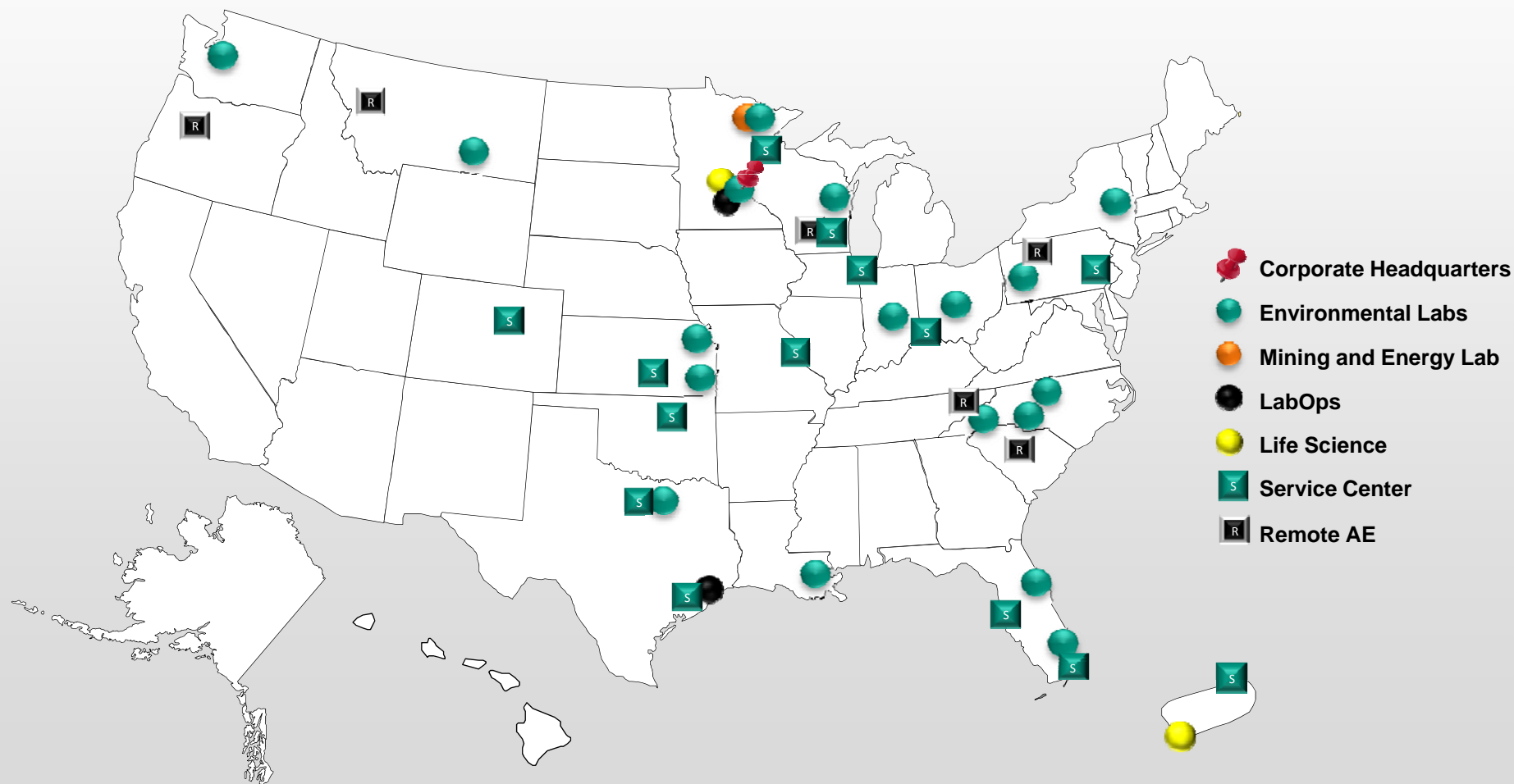


Solution: Define Training Needed



- **Orientation Training**
 - How to work within the company?
- **Basic Core Training**
 - How to work within a laboratory?
- **Job Specific Training**
 - What are your job responsibilities?
 - What tasks are you required to perform?
 - What knowledge/skills are needed to be successful at those tasks?

NATIONAL LABORATORY NETWORK



Problem



How to deploy and manage consistent training throughout a multi-site company down to the individual employee.



Solution: Use of LMS



Learning Management System (LMS)

- Web based application software that provides:
 - Secure, reliable, and accessible platform for managing all aspects of training including:
 - Deployment of on-line courses, classes and assignments that make up training program
 - Tracking of all training activity
 - Documentation of all training completed

Deciding on LMS



Our Requirements:

- Central control of training program
- Local ability to provide unique training needs
- Control and Security of training materials
- User friendly interface
- Effective reporting capabilities
 - Progress at individual, lab and company-wide level
- Robust with consistent performance
- Cost effective to implement and use over time

Chose Learn.com as our vendor, now Oracle

Vendor and User Responsibilities



Vendor

- LMS software application
- Software development-continual upgrades
- Operate and maintain servers that run application
- Data storage, backup and security
- Training and ongoing technical support

User

- Creating and maintaining user accounts
- Creating, purchasing & deploying training materials
- Managing user courses, assignments and enrollments
- Training local administrators
- Company-wide technical LMS support for users & admins
- Updating site design
- Managing change and implementation at new labs

Deploying Formal Training



1. New Hire Training

- Orientation – ILT, Hands-On & WBT

2. Job Specific Technical Training

- Hands-on, video, WBT

3. Compliance Refresher Training

- Annual Safety and Ethics
- Compliance/ SOPs - WBT

4. Management Training

5. Customer Service Training

6. Sales Training



Tracking of all Training in LMS



1. **Online courses**, including SOPs, are tracked automatically in LMS as completed
2. **Classroom & webinar** training sessions tracked in LMS as “ILT” session.
3. **Ad-Hoc Assignments** tracked in LMS as an Assignment. Completion approval may be needed.
4. **Hands-On training** tracked on checklists & worksheets by signature and date.
5. **Checklists & Worksheets** e-filed in LMS User Performance Notes.
6. **Training Completion Reports** can be run by Corporate, Local Administrator or Supervisor

Admin Control Panel/ Report Builder



http://pace.learn.com/?sessionid=3-DD170C16-AEAE-4D25-9D90-FED81281BEB0 - Corporate LearnCenter - Windows Internet Explorer

Taleo Corporate LearnCenter

- Advanced Learning
 - Balanced Scorecards
 - Certificates
 - Certification Tracks
 - Competencies
 - Credits
 - Electronic Signatures
 - Form Templates
 - Forms
 - Goals
 - Job Profiles
 - Learning Plan Settings
 - Learning Plans
 - Skills
- Appearance
 - Edit Header
 - Fonts and Colors
 - Images
- Assessments/Surveys
 - Answers
 - Assessments/Surveys
 - Importer
 - Instances
 - Prescriptive Pre-Tests
 - Questions
 - Scores
 - Surveys
- Assignments
 - Assign To Users
 - Assignments
 - Grade/Return Submitted
- Categories
 - Categories
- Communications

The LearnCenter Report

[Back to All Reports](#) [Build Report](#)

People | Items | Filters | Output

Instructions * Indicates Required Field

Select the options you want to report on below and click Build Report. You can use the add/remove buttons to add or remove items from the report, and you can use the up/down arrows to order how the information will appear. Required fields are denoted by a *.

Users * [+ Add Users](#)

[Add >>](#)

[<< Delete](#)

Select Status

Select all Users Statuses Approved Denied Pending Removed

Groups * [+ Add Groups](#)

[Add >>](#)

[<< Delete](#)

Select all groups and statuses Select all Groups

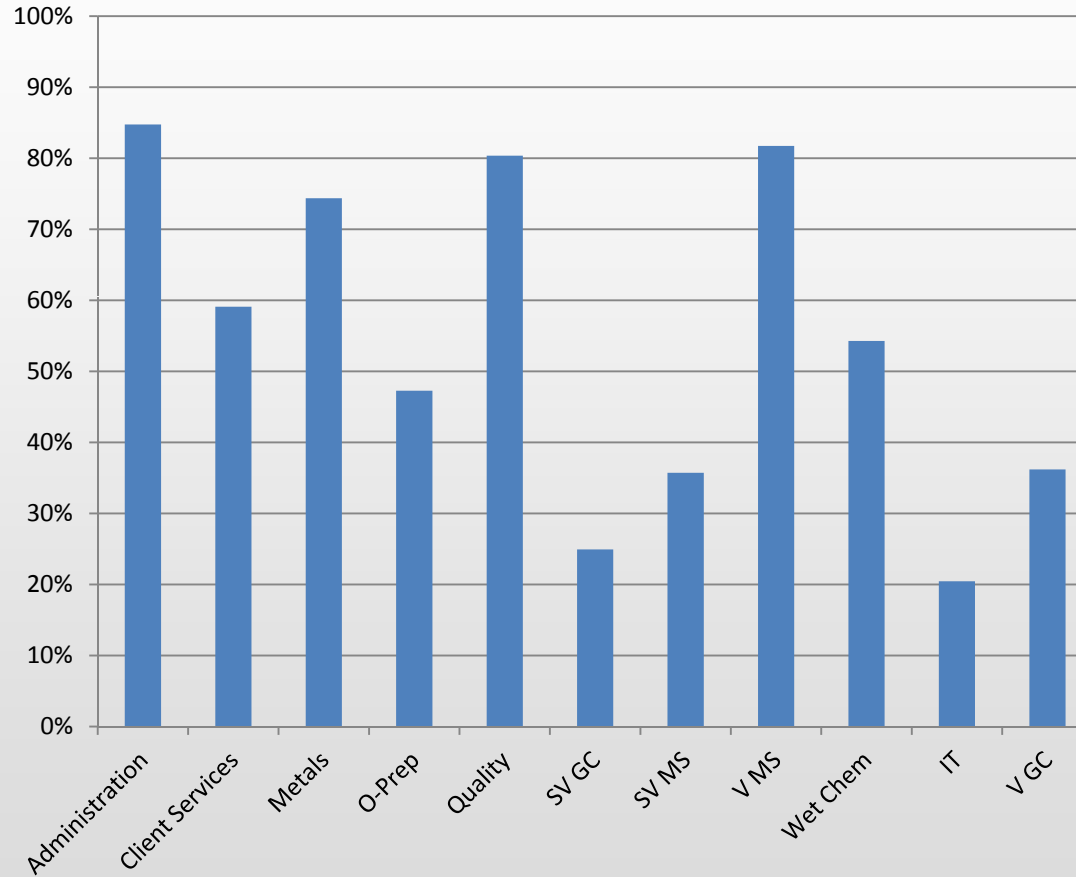
Select Status

Select all Users Statuses Approved Denied Pending Removed

Generic High Level Report Format



Completed Training by Dept.



Supervisor Control Panel



http://pace.learn.com/?sessionId=3-3159F77F-CB4A-4541-9BAE-D9AC906A6B89&DCT=1 - Supervisors Con - Windows Internet Explorer

Supervisors Control

Users Administration Reports

Instructions

The following users are supervised under your account. Select an item from the drop-down list to see details about the user account/information. Additional management options are shown to the right of the respective user.

Filters Now Showing All Users

Show names starting with [Show All] [0-9] A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Search for a username

Users You Supervise

Username	Last Name, First Name	Actions
2 available, showing 1 - 2		
ASANDRI	Sandri, Angela	<ul style="list-style-type: none">View User's Learning Plans[Select]View User's CalendarView User's GradebookView User's Started CoursesView User's Completed CoursesView User's SkillsView User's Certification ProfilesView User's FormsView User's CreditsView User's Balanced ScorecardView User's NotesShow All User ItemsView Chat Rooms the user is a member ofView Forums the user has posted toView / Print Completion CertificatesManage User's AssignmentsView User's AssignmentsView User's EnrollmentsView User's Learning PlansView User's GoalsView User's External TrainingDelete ReportsCopy Report
BWARDEN	Warden, Bruce	

Informal Learning is facilitated



1. Learning Resources

- Location specific SOP libraries
- Reference documents and videos
- Online enrichment courses

2. Pace Best practice sharing platforms

3. Group forums

What we have now



1. Standardized training process across entire company while maintaining location specific training needs.
2. Standardized tracking and reporting for training activities across the company .
3. Accessible, central repository for company-wide and local documents and learning resources
4. Platform to share knowledge between labs through forums.

Pace Yourself Training Center



Let's take a tour of our current platform

- User Interface
- Various Resources

Pace Yourself Training Center MN Lab

"Working together to protect our environment and improve our health"

Trouble Logging In?
Click here for HELP



[CONTACT US](#) | [SEARCH](#) | [LOGOUT](#)

Please Login

Username:

Password:

[Forgot password?](#)

Pace Yourself Training Center Corporate

"Working together to protect our environment and improve our health"



CONTACT US | SEARCH | LOGOUT

HOME

MY CONTROL CENTER

MY REQUIRED TRAINING

LIBRARY

FRIDAY, JUNE 22, 2012

Welcome Melanie,

You have arrived at the homepage of your training center! From here you can view and access all aspects of your individual training program. Take time to explore and learn.



The Pace Yourself Training Center is a first in our industry and paves the way to providing effective training to each employee at a very personal level.



Visit the [Forum Page](#) for answers to your questions!

Getting Started

To learn more about the "Pace Yourself" training program and this training center, take the Intro Course now by clicking on the link! Please turn up your speakers or use headphones.

*Click here to download [Flash Player 10](#)

[TAKE THE INTRO COURSE](#)

"Pace Yourself" Training Diagram



Learn about the concept of the Pace Yourself Training Program by clicking on the diagram!

My Calendar

JUNE 2012						
S	M	T	W	T	F	S
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30



Announcements/Updates - New messages posted April 30th, 2012!

- **Congratulations** to the Pace locations below for completing the entire **Core Management** training series for selected staff: Carolinas, Corporate, FL, Life Sciences, Lab Ops, MN Field, MN Lab, New York, Ohio and PA.
- **Advanced Management** training is also taking place and has already been completed at New Orleans and Lab Ops!
- A new series of **MS Office video tutorials** are now available for all Pace employees through the Library page in the LMS. Click on the link, [Microsoft Office 2010 & Win 7 Video Tutorials](#), to access the videos.
- **Video Conferencing** has come to Pace Analytical! We have successfully implemented Phase I at our Corporate location. We have also installed Phase II at 7 of our additional locations; KS, PA, IN, Charlotte, NO, LA, FL and

Mentor Live

Mentor Live provides 24 hour live support. For help at any time with course access, enrollments or general navigation just click on the link below. You will be able to chat online instantly with a Mentor Live staff member who is waiting to answer your training center questions.

[LIVE SUPPORT](#)

My Required Training

This page contains required training material associated with your specific job title. Each development plan you see below defines a group of training content necessary for you to effectively complete your tasks. Categories of training within the development plans include Orientation, Core, Functional and Procedural all tailored to your specific job. You can access training materials from this page by clicking on the link. Anything you access and complete from this page will be tracked in your training records.

Any assignments that are part of your development plan(s) will appear in the development plan and in the "my assignments" area at the bottom of the page. Any assignments that are assigned to you outside your development plan(s) will also appear on this page in the "my assignments" area. In addition, enrollments for Instructor Led Training (ILT) classes that you must attend will be listed on this page in the enrollments section with the date(s) and time(s) of the session(s) being offered.

[TROUBLESHOOTING GUIDE](#) - If you have any problems with the courses not playing, freezing up or not working properly please download this LMS troubleshooting guide and go through the steps.

Development Plans

Status

<input type="checkbox"/> ALL 101: Pace Orientation	Due DateNA	Overall Status: Completed	Completed Date: 9/28/2009
<input type="checkbox"/> ALL 102: Pace Required Docs - Corp MN	Due Date4/3/2012	Overall Status: Incomplete	Completed Date: NA
<input type="checkbox"/> DOT Hazardous Materials General Awareness	Due DateNA	Overall Status: Completed	Completed Date: 5/5/2011
<input type="checkbox"/> Quality Systems SOP Training	Due Date9/28/2012	Overall Status: Incomplete	Completed Date: NA

Title	Type	Due Date	Status	Completed On	Order
SEA SOP: S-ALL-Q-001-Rev.07 Preparation of Standard Operating Procedures	Course	9/28/2012	Incomplete	NA	1
SEA SOP: S-ALL-Q-011-Rev.01 Audits and Inspections	Course	9/28/2012	Incomplete	NA	2
SEA S-ALL-Q-014-Rev.01 Quality System Review	Course	9/28/2012	Incomplete	NA	3
<input type="checkbox"/> Safety 2011 REFRESHER - Admin	Due Date12/31/2011	Overall Status: Completed	Completed Date: 4/20/2012		
<input type="checkbox"/> Safety 2012 Refresher - Admin	Due DateNA	Overall Status: Completed	Completed Date: 5/11/2012		
<input type="checkbox"/> z-Safety Refresher 2010 - Corporate Staff	Due Date12/31/2010	Overall Status: Completed	Completed Date: 10/25/2010		
<input type="checkbox"/> z-Safety Training - New Hire Admin & Support 2008	Due DateNA	Overall Status: Completed	Completed Date: 9/29/2009		

Learn.com - SEA S-ALL-Q-014-Rev.01 Quality System Review - Windows Internet Explorer

http://pace.learn.com/learn6.asp?sessionid=3-DF6CFF87-6561-4399-B8A1-3263257C3071&courseid=1?

File Edit View Favorites Tools Help

Google Search Sign In

Learn.com - SEA S-ALL-Q-014-Rev.01 Quality System...

SEA S-ALL-Q-014-Rev.01 Quality System Review

Please Follow these Instructions to Complete the Course:

1. Click on the link listed in the green highlighted cell below to open the document in a separate browser window.
2. Read through the document in the separate window.
3. When you are finished reading the document, close the browser window with the document.
4. Click on the green "Next" arrow on the top or bottom of this screen to complete the the SOP Acknowledgement, which is called an "assessment" in the LMS.
 - You will be prompted to "click here" to take the assessment. Click on that link for the acknowledgement.
 - Complete the Acknowledgement as instructed and then click on "Next"
5. After completing the Acknowledgement and clicking "Next", click on "Exit" to return to your training center courses page.

SOP LINK: [S-ALL-Q-014 Quality System Review](#)

SEA S-ALL-Q-014-Rev.01 Quality System Review

Done Internet 100%

My Required Training

This page contains required training material associated with your specific job title. Each development plan you see below defines a group of training content necessary for you to effectively complete your tasks. Categories of training within the development plans include Orientation, Core, Functional and Procedural all tailored to your specific job. You can access training materials from this page by clicking on the link. Anything you access and complete from this page will be tracked in your training records.

Any assignments that are part of your development plan(s) will be listed on this page. Any assignments that are assigned to you outside your development plan(s) will be listed on the My Led Training page. (ILT) classes that you must attend will be listed on this page in the My Led Training page.

[TROUBLESHOOTING GUIDE](#) - If you have any problems with this page, please contact your supervisor to go through the steps.

Development Plans

Status

- ALL 101: Pace Orientation
- ALL 102: Pace Required Docs - Corp MN
- DOT Hazardous Materials General Awareness
- Quality Systems SOP Training
- Safety 2011 REFRESHER - Admin
- Safety 2012 Refresher – Admin
- z-Safety Refresher 2010 - Corporate Staff
- z-Safety Training - New Hire Admin & Support 2008

[Show Legend](#)

Assignments to be Completed

Assignment		Point Value	Due Date	Location
	Train-The-Trainer Feedback Survey			
	MGMT Class 02 - Managing Change 1 & 2	0 points		Corporate LearnCenter
	1800 Corporate Office Contingency Plan rev.01		8/15/2012 5:00 PM (GMT-06:00) - In 51 Days, 2 Hours, 57 Minutes	Corporate LearnCenter

New Due Soon Past Due

<http://pace.learn.com/?sessionid=3-56B43CBA-6697-44C5-96F8-4770A8...>

Assignments to be Completed

MGMT Class 02 - Managing Change 1 & 2

Objective

1. Complete the online modules "Managing Change 01" and "Managing Change 02" located in the Management Training page. You can find the link to the Management training page in your LMS Library. After completing the online modules, download and print the "Management Class 02" Discussion Questions from the Management Training page. Think about the questions and write your answers on the discussion question sheet prior to attending the scheduled group discussion class session.
2. Attend the scheduled class session at your facility and turn in your discussion questions to the class leader when instructed.
3. After completing the online modules, attending the class, and submitting your discussion questions, re-open this assignment and click "SUBMIT". If you have not finished all parts of this assignment yet, simply close this assignment.

Note: If you are unable to attend the group discussion class session, please inform the class leader. The class leader will schedule a time for you to meet and have a one-on-one discussion in place of the group discussion.

Point Value 0 points

Any assignments
r Led Training

ooting guide and

arnCenter

te LearnCenter

te LearnCenter

E-Filing of Document in LMS



User Performance Notes - MMETZ - Windows Internet Explorer

User Performance Notes - MMETZ

[close window](#)

Create Note

Filters

Status:

- Indicates inactive notes
 - Indicates active notes

Notes: MMETZ

[Change Status](#)

	Status		Note	Created By	Created Date	Actions
1			2008 TEST - Results	MMETZ	2/27/2008 9:50 AM (GMT-06:00)	<input type="checkbox"/>
2			2008 IDOC VOA GCMS Waters - ...	MMETZ	2/27/2008 1:55 PM (GMT-06:00)	<input type="checkbox"/>
3			2008 IDOC passed GCMS	GREENBAYADMIN	4/21/2008 11:56 AM (GMT-06:00)	<input type="checkbox"/>
-			2008 IDOC- GCMS Water	4/21/2008 4:55 PM (GMT-	<input type="checkbox"/>

Pace Yourself Training Center

"Working together to protect our environment and improve our health"



CONTACT US | SEARCH | LOGOUT

HOME

MY CONTROL CENTER

MY REQUIRED TRAINING

LIBRARY

TUESDAY, JUNE 26, 2012

Library

Below are links and lists of training materials that are available electronically in the Training Center for you to access. If there is content listed without a link that you would like to access and have tracked in your training records, please contact your Quality Manager or Supervisor with a request to access that material or course. Any web based courses that are linked, and you are able to access from this page, will be tracked in your training records.

- * If you have any good resources you would like made available in the Training Center and added to this page please send them to the Corporate Training Administrators at: learncenter@pacelabs.com.
- * The free Online Courses are available for you to take at any time. Take as many as you would like and expand your knowledge!
- * More resources will be added to this page soon! Please check back often for updates.

SOPs, Best Practices & Content	Training Courses, Videos & Docs	Technical Resources & References	Pace Documents
<p>SOPs and Doc Distribution</p> <p>Minnesota/Montana SOP Library</p> <p>Minnesota/Montana Form Library</p> <p>Corp Document Distribution- QA Access</p> <p>Department Pages</p> <p>New Employee Page</p> <p>VOA Department Page</p> <p>SVOA Department Page</p> <p>O-Prep Department Page</p> <p>Wet Chem Department Page</p> <p>Metals Department Page</p> <p>QA Department Page</p> <p>ABM Department Page</p> <p>Client Services Department Page</p> <p>Safety Department Page</p> <p>Training Department Page</p> <p>IT Department Page</p> <p>Air Group Page</p> <p>Best Practices</p> <p>Chairman's Award Winning Ideas and Forms for you to apply!</p> <p>LMS Admin Best Practices - Access Limited</p>	<p>Documents for Training</p> <p>New Hire Checklists & Documents</p> <p>GC/MS Course User Guide</p> <p>IDOC/ CDOC Instruction Sheet</p> <p>Customer Service Key Points</p> <p>Online Courses (Free)</p> <p>Microsoft Office 2010 & Windows 7 Video Tutorials</p> <p>Management Training Series</p> <p>Communication Style Quiz</p> <p>Videos</p> <p>Pace New Hire Training Process</p> <p>Welcome To Pace Video</p> <p><small>*This "Welcome to Pace" video is not tracked in the LMS. It is just for review. New Hires must complete the course from their Required Training page.</small></p> <p>Supervisor Control Panel Video Tutorial</p> <p>Supervisor Control Panel Guide - PDF Document</p> <p>AIR Grab Sampling Tutorial</p> <p>AIR Time Weighted Sampling Tutorial</p> <p>Manual Integration Tutorial</p> <p>MintMiner Demonstration</p>	<p>EPIC Pro Training Page</p> <p>Cisco Phone System Documents</p> <p>GroupWise Training</p> <p>Pace Port Documents</p> <p>Technical Lab Resources</p> <p>Issue Trak Documents</p> <p>SalesForce Documents</p> <p>Train-The-Trainer Documents</p>	<p>Safety Topics, Form & Documents</p> <p>Training Newsletters</p> <p>Pace Company Manual & Policies</p> <p>Pace Chairman's Award Page - Win a Trip to Hawaii!</p> <p>Chairmans Award Form Submission</p> <p>HR Forms</p> <p>Senior Management Training Survey</p>

Pace Yourself Training Center

"Working together to protect our environment and improve our health"



[CONTACT US](#) | [SEARCH](#) | [LOGOUT](#)

MS Office 2010 & Windows 7 Video Tutorials

Each link on this page will open a series of video tutorials for that product. The video tutorials are for your benefit to learn various functions within Office 2010 and Windows 7. These videos will not be tracked in your training records and you are not required to complete them.



IMPORTANT! You **must have Quicktime** installed on your computer to view the videos. Click here to [INSTALL QUICKTIME NOW](#)



[Microsoft Word 2010 Videos](#)



[Microsoft Excel 2010 Videos](#)



[Microsoft PowerPoint 2010 Videos](#)



[Microsoft Publisher 2010 Videos](#)



[Microsoft Access 2010 Videos](#)



[Microsoft Outlook 2010 Videos](#)



[Microsoft Sharepoint 2010 Videos](#)



[Microsoft Windows 7 Videos](#)

Sign In

[User Links](#)

Safety Department



Safety Documents

[Blank OSHA 300A Form](#)

[Ergonomic Assessment Document](#)

[FALLS021 and FALLS022 - Satellite Container and Accumulation Room Inspection Forms](#)

[FALLHR183 - Prescription Safety EyeWear Policy](#)

[Green Statement](#)

[Hazard Assessment Form](#)

[Health and Safety Inspection Checklist](#)

[Health and Safety Orientation Form](#)

[Hood Velocity Monitoring Form](#)

[Incident Report Forms](#)

[List of Hazardous Chemicals](#)

[Monthly Inspection Checklist](#)

[MSDS Exercise](#)

[NIOSH Pocket Guide](#)

[Safety Officer Reference Guide](#)

[Safety Shower Standard ANSI](#)

[Spill Reponse Guide](#)





Pace Training Team



[Enter Training Team Forum Here](#)

Training Materials	Best Practices	Documents	Resources
New Hire Documents		Training Program Summary	
30 Day Training Review Forms		Training Responsibility Matrix	
90 Day Training Review Forms			
Manangement Training Leaders Guide		New Hire Training Process	
Management Training Binder		New Hire Training Flow Chart	
Management Training Discussion Questions		Training Binder Cover PDF	
Advanced Management Program Instructions		Management Training Program	
		Customer Service Training Program	
		SALLQ020 - Orientation and Training Procedures	
		FALLT057 - LMS IT Troubleshooting Guide	



Pace Yourself Training Center Corporate

"Working together to protect our environment and improve our health"



CONTACT US | SEARCH | LOGOUT

HOME

MY CONTROL CENTER

MY REQUIRED TRAINING

LIBRARY

FRIDAY, JUNE 22, 2012

Welcome Melanie,

You have arrived at the homepage of your training center! From here you can view and access all aspects of your individual training program. Take time to explore and learn.



The Pace Yourself Training Center is a first in our industry and paves the way to providing effective training to each employee at a very personal level.



Visit the [Forum Page](#) for answers to your questions!

Getting Started

To learn more about the "Pace Yourself" training program and this training center, take the Intro Course now by clicking on the link! Please turn up your speakers or use headphones.

*Click here to download [Flash Player 10](#)

[TAKE THE INTRO COURSE](#) →

"Pace Yourself" Training Diagram



Learn about the concept of the Pace Yourself Training Program by clicking on the diagram!

My Calendar

JUNE 2012						
S	M	T	W	T	F	S
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30



Announcements/Updates - New messages posted April 30th, 2012!

- **Congratulations** to the Pace locations below for completing the entire **Core Management** training series for selected staff: Carolinas, Corporate, FL, Life Sciences, Lab Ops, MN Field, MN Lab, New York, Ohio and PA.
- **Advanced Management** training is also taking place and has already been completed at New Orleans and Lab Ops!
- A new series of **MS Office video tutorials** are now available for all Pace employees through the Library page in the LMS. Click on the link, [Microsoft Office 2010 & Win 7 Video Tutorials](#), to access the videos.
- **Video Conferencing** has come to Pace Analytical! We have successfully implemented Phase I at our Corporate location. We have also installed Phase II at 7 of our additional locations; KS, PA, IN, Charlotte, NOIA, FL and



Mentor Live

Mentor Live provides 24 hour live support. For help at any time with course access, enrollments or general navigation just click on the link below. You will be able to chat online instantly with a Mentor Live staff member who is waiting to answer your training center questions.

[LIVE SUPPORT](#) →




Pace Yourself Troubleshooting Forum

Search for answers to your LMS questions and ask us new questions!

To ask a new question/ start a new thread, click on the  icon in the forum below. To reply to a thread, click on the  icon in the forum thread.

LMS Troubleshooting Forum > [Balance Use online course not going to complete](#)

LMS Troubleshooting Forum

 Email  Do Not Notify  Print

5 records available, showing 1-5



MMETZ 

Posts: 21

Balance Use online course not going to complete

posted on 6/7/2010 2:42 PM ([GMT-06:00](#))

A user in GreenBay has the taken the Balance Use & Maintenance course 3 times and it won't go to complete. Why?



MMETZ 

Posts: 21

RE: Balance Use online course not going to complete

posted on 6/7/2010 2:53 PM ([GMT-06:00](#))

We will test this course and attempt to fix it. It sounds like the course is not properly communicating with the LMS and is therefore not tracking properly. We will post an update on the test results when we have determined if it is indeed a course issue.

In the meantime, the status of the course for that user can be updated to "completed" by the Training Administrator. To update the status to complete, please do the following:

1. In the Control Panel, select "Completion Status" under the Users section
2. In the new window, Select the course where prompted
3. Select the user or users
4. Click the pencil icon to edit the status
5. Update the "Date Completed", Percent Completed (to 100), Score (to quiz score or 100), and the Status from the drop down menu (to Completed)

Current Status of Pace Yourself



- **Over 1400 employees in our program**
- **18 separate learncenters are managed**
- **Over 40,000 training events deployed and documented last year**
- **Pace continues to invest heavily in training**
 - **Interactive Video Conferencing, Training, and “at instrument demonstrations” capability has been added**

Pace Corporate Training Center



Management Training Classes



Technical Training Classes



Any Questions?

